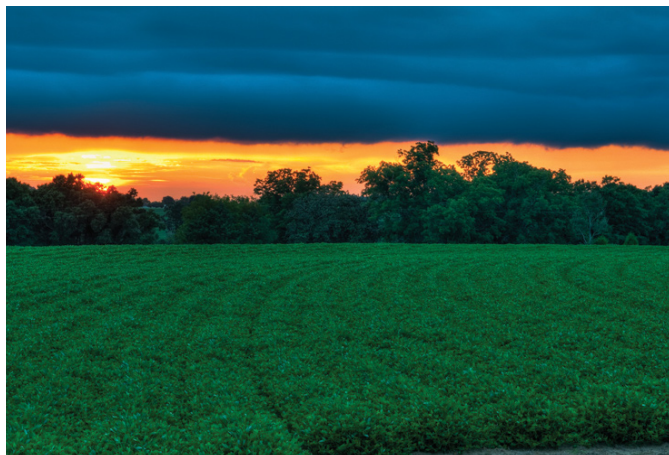


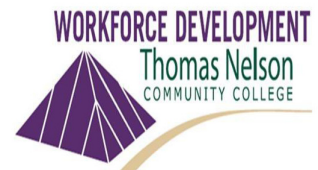
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# THE SMALL BUSINESS

# REPORT CARD



U.S. Small Business  
Administration



SMALL BUSINESS DEVELOPMENT CENTER OF HAMPTON ROADS, INC.  
*"Where business comes to talk business."*

HAMPTON ROADS CHAMBER OF COMMERCE • 500 EAST MAIN STREET, SUITE 700, NORFOLK, VA 23510  
PHONE: 757-664-2592 • WWW.HRSBDC.ORG



Dear Prospective or Existing Small Business Owner,

The Commonwealth of Virginia traces its roots back to Jamestown when, in 1607 a group of intrepid entrepreneurs with backing from the Virginia Company in London, founded the first English-speaking settlement in the new world. Today, there are over 665,000 small businesses in operation throughout the state.

The Small Business Development Center of Hampton Roads wants to ensure that you get all the assistance you need to prosper and succeed in today's competitive marketplace. Whether you are thinking about starting a business venture, getting started or already in business or ready to expand, we are here to help you every step of the way. The Center provides counseling and training services to small business owners throughout the eighteen cities and counties of southeastern Virginia and the Eastern Shore.

Established in 1990, the Center is part of a state-wide network of 29 offices and a national network of over 1,000 offices including a research center at the University of Texas at San Antonio. If we cannot find the answer locally, our staff can drill down through multiple levels of information resources to find an answer to your question.

The booklet is just one of the many tools available to our clients. The information provided here, coupled with the counseling and training services offered by the Center, will help you properly establish your business, grow it, or develop strategies to correct any shortcomings.

The Small Business Development Center of Hampton Roads offers unique and innovative services specifically tailored to meet your needs. We invite you to take advantage of our services and allow us to work with you to help you realize your goals.

Jim Carroll  
Executive Director  
Small Business Development Center of Hampton Roads, Inc.  
Vice President, Small Business  
Hampton Roads Chamber of Commerce  
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# THE SMALL BUSINESS REPORT CARD

## Do You Really Know If Your Business Is Performing Well?

If you own a business, you know how much hard work and dedication it requires. Sometimes your energy is so focused on day-to-day operations that you forget to step back, look at the big picture and gain valuable perspective.

**How can you tell** if your business is performing well? By using numbers from your company's financial statements, you can calculate ratios and formulas that grade the performance of your business. This report card reveals the strengths and weaknesses of your company – and provides an opportunity for solid improvement.

**By comparing your grades** to industry averages, acceptable lending ranges and prior years' performances, you will begin to develop "big picture vision." Remember, these are averages of the health of your business, so expect your current grades to fall above or below them. Factors that can create differences include the company's age, the number of locations, the expertise of managers and the efficiency of operations.

## FINANCIAL STATEMENTS

**This book will walk you through the two financial statements that are used to calculate ratios and formulas – the Balance Sheet and the Income Statement. These two statements will help provide a clear understanding of your business health, but remember that they need to compare the same time periods (this year vs. last year, this quarter vs. last quarter).**

**The Balance Sheet** is one day in the life of a business, frozen in time. This statement shows what is owned (assets), what is owed (liabilities) and the net worth or equity of the business (capital).

**The information in this book is designed to help you "score" some insight into the performance of your business.**

**The Income Statement** is a moving picture that spans whatever length of time you determine. It displays both income and expenses, revealing the net profit or loss over a period of time. It also shows the interest you have paid on loans.

There are a handful of other names for the Income Statement, including Income and Expense Statement, Operating Statement, Earnings Statement and Profit and Loss Statement (P&L). No matter what it's called, this statement will help you focus more clearly on your business' performance.

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# ASSET MANAGEMENT

In a business, assets are like fuel.  
But how effectively are you managing them?  
Formulas 1 & 2 have the answer.

## 1 Accounts Receivable Turnover

### FORMULA

$$\frac{\text{Accounts Receivable } (\$75,000 \times 365 \text{ days})}{\text{Net Sales Figure}} = 30.4$$

It takes 30 days to collect bills

**What It Shows** ► How many days it takes to collect money owed to you. *A lower answer is better.*

**The Number Source** ► Balance Sheet and Income Statement

**The Goal** ► To reduce turnover time

**The Plan** ► Right now, the Accounts Receivables turnover is \$75,000/30 days, or \$2,250 per day.

*If Accounts Receivable are collected just four days faster, (in 26 days instead of 30), the result is \$9,000 in extra cash (4 days x \$2,250).*

## 2 Inventory Turnover

### FORMULA

$$\frac{\text{Inventory of } \$85,000 \times 365 \text{ days}}{\text{Cost of Goods Sold}} = 57.4$$

57 days to turnover or sell the inventory

**What It Shows** ► How many days it takes to turn over (or sell) your inventory. *A lower answer is better.*

**The Number Source** ► Balance Sheet and Income Statement

**The Goal** ► To reduce excess inventory

**The Plan** ► Inventory now turns every 57 days, equaling \$1,491 per day. (Ending inventory of \$85K divided by 57 days)

*If inventory is re-stocked every 30 days instead of 57, you cut 27 days from the formula. At \$1,491 per day, the result is a \$40,257 savings in inventory expenses.*

### BALANCE SHEET Year End/As of Dec. 31

Assets	
Current Assets:	
Cash	10,000
Accounts Receivable	75,000 <b>A</b>
Inventory (ending)	85,000 <b>C</b>
Total Current Assets	170,000
Non-Current Assets	
Fixed Assets	140,000
Less Accumulated Depreciation	(25,000)
Fixed Assets (net)	115,000
Advances to Owners	6,000
Total Non-Current Assets	121,000
Total Assets (170+121)	<u>291,000</u>
Liabilities	
Current Liabilities	
Current Portion of Long-Term Debt	6,000
Note Payable	100,000
Accrued Taxes	3,000
Accounts Payable (A/P)	41,000
Total Current Liabilities	150,000
Long-Term Liabilities/Loan Payable	54,000
Total Liabilities (150+54)	204,000
Capital or net worth	
Owners Investment	20,000
Retained Earnings	67,000
Total Capital	87,000
Total Liabilities & Capital (204+87)	<u>291,000</u>

**Remember:** Both statements must reflect the same time period.

### INCOME STATEMENT January 1- December 31

Sales	
Net Sales	900,000 <b>B</b>
Cost of Goods Sold:	
Beginning Inventory	75,000
Purchases	350,000
Labor	200,000
Total	625,000
Less: Ending Inventory	(85,000)
Cost of Goods Sold (625 less 85)	540,000 <b>D</b>
Gross Profit (900 less 540)	360,000
Expenses	
Operating Expenses:	
- Selling Expenses	90,000
- General & Administrative	170,000
Total Expenses	260,000
Operating Income (360 less 260)	100,000
Interest Expense	20,000
Profit	
Net Profit before taxes (100 less 20)	80,000
Less: All Income Taxes	27,000
Net Profit (80 less 27)	<u>53,000</u>



# LIQUIDITY

Liquidity indicators show a company's ability to turn an asset into cash. How "cash rich" is your company? Formulas 3, 4 and 5 have the answer.

## 3 Working Capital

### FORMULA

$$\begin{array}{l} \text{E Current Assets} \\ \quad \$170,000 \\ \quad -\$150,000 \\ \hline \text{F Subtract Current Liabilities} \end{array} = \begin{array}{l} \text{in Cash, Accounts} \\ \text{Receivable and} \\ \text{Inventory} \\ \$20,000 \end{array}$$

**What It Shows** ► Whether a company has enough current assets to operate the business on a daily basis, and to pay its current bills. *Higher numbers are better.*

**The Number Source** ► Balance Sheet

**The Goal** ► To keep enough money on hand for daily operations. The answer must be positive. If the answer is negative, more money is needed to meet expenses.

**The Plan** ► By following the tips on this page, working capital is preserved. Note: This business has an excess amount after paying all current liabilities.

## 4 Quick or Acid Test Ratio

### FORMULA

$$\begin{array}{l} \text{C Total Current Assets of } \$170,000 \\ \text{less Inventory of } \$85,000 \\ \hline \$85,000 \\ \text{F Total Current Liabilities} \end{array} = .56 \quad \text{E}$$

**What It Shows** ► If inventory should become obsolete, this ratio eliminates it from current assets and cash. The ratio is called "quick" because it includes items that can be turned into cash quickly.

**The Number Source** ► Balance Sheet

**The Goal** ► The answer should be 1 or higher.

**The Plan** ► By following the tips below, inventory is managed properly.

## 5 Current Ratio

### FORMULA

$$\begin{array}{l} \text{E Total Current Assets} \\ \quad \$170,000 \\ \hline \text{F Total Current Liabilities} \\ \quad \$150,000 \end{array} = 1.13$$

**What It Shows** ► This ratio reveals a company's ability to pay short-term debt. *A higher number is better.*

**The Number Source** ► Balance Sheet

**The Goal** ► The answer should be 2 or more, meaning the company has twice as many assets as liabilities. This example means there is \$1.13 available in cash and current assets to pay every \$1 of current liabilities.

**The Plan** ► Take advantage of the tips below.

### BALANCE SHEET Year End/As of Dec. 31

Assets	
Current Assets:	
Cash	10,000
Accounts Receivable	75,000
Inventory (ending)	85,000 <b>C</b>
Total Current Assets	170,000 <b>E</b>
Non-Current Assets	
Fixed Assets	140,000
Less Accumulated Depreciation	(25,000)
Fixed Assets (net)	115,000
Advances to Owners	6,000
Total Non-Current Assets	121,000
Total Assets (170+121)	291,000
Liabilities	
Current Liabilities	
Current Portion of Long-Term Debt	6,000
Note Payable	100,000
Accrued Taxes	3,000
Accounts Payable (A/P)	41,000
Total Current Liabilities	150,000 <b>F</b>
Long-Term Liabilities/Loan Payable	54,000
Total Liabilities (150+54)	204,000
Capital or net worth	
Owners Investment	20,000
Retained Earnings	67,000
Total Capital	87,000
Total Liabilities & Capital (204+87)	291,000

### Tips for Improving Your Score for Formulas 3, 4 and 5

- Collect Accounts Receivable quicker with a better credit policy (see Formula 1 on page 4)
- Decrease inventory turnover (see Formula 2 on page 4)
- Pay Accounts Payable faster and take advantage of trade discounts (see Formula 7 on page 6)
- Increase profit margins by raising prices and selling more products/services (see Formula 9 on page 7)

# PROFITABILITY

No matter what kind of product or service you provide, turning a profit is the goal. So how are you doing? Formulas 8 and 9 give you the bottom line.

## 8 Cash Flow to Current Maturities or Debt Service Ratio

**FORMULA**

**M**  
 Net profit of \$53,000 plus \$13,000 in depreciation (number created for this example)  

$$\frac{\$66,000}{\$6,000} = \$11$$

**L** Current Portion of Long Term Debt

For every dollar of payments \$11 is available to pay it

**What It Shows** ▶ Your ability to pay term debts after owner withdrawals.

**The Number Source** ▶ Balance Sheet and Income Statement

**The Goal** ▶ An answer of 2 or more is preferred. New businesses use one year's worth of loan payments instead of the Accounts Receivable figure.

**The Plan** ▶ To increase debt service, do three things:

- 1) refinance at a lower rate, 2) ask if you can pay interest only on loans for a period of time, and 3) consolidate debt in order to pay it back over a longer period of time.

*Due over the next year or \$500 per month*

<b>BALANCE SHEET</b> Year End/As of Dec. 31	
<b>Assets</b>	
Current Assets:	
Cash	10,000
Accounts Receivable	75,000
Inventory (ending)	85,000
Total Current Assets	170,000
Non-Current Assets	
Fixed Assets	140,000
Less Accumulated Depreciation	(25,000)
Fixed Assets (net)	115,000
Advances to Owners	6,000
Total Non-Current Assets	121,000
Total Assets (170+121)	<u>291,000</u>
<b>Liabilities</b>	
Current Liabilities	
Current Portion of Long-Term Debt	6,000 <b>L</b>
Note Payable	100,000
Accrued Taxes	3,000
Accounts Payable (A/P)	41,000
Total Current Liabilities	150,000
Long-Term Liabilities/Loan Payable	54,000
Total Liabilities (150+54)	204,000
<b>Capital or net worth</b>	
Owners Investment	20,000
Retained Earnings	67,000
Total Capital	87,000
Total Liabilities & Capital (204+87)	<u>291,000</u>

## 9 Profit Margin on Sales

**FORMULA**

**M** Net Profit  

$$\frac{\$53,000}{\$900,000} = .0588$$

**N** Net Sales

5.9% profit margin when converted to a percentage

**What It Shows** ▶ The percentage of net profit for every dollar of sales.

**The Number Source** ▶ Income Statement

**The Goal** ▶ The higher the number, the better.

**The Plan** ▶ To increase your profit margin, follow three courses of action: raise prices, lower the cost of goods and reduce expenses.

### INCOME STATEMENT January 1- December 31

Sales	
Net Sales	900,000 <b>N</b>
<b>Cost of Goods Sold:</b>	
Beginning Inventory	.75,000
Purchases	.350,000
Labor	.200,000
Total	625,000
Less: Ending Inventory	(85,000)
Cost of Goods Sold (625 less 85)	<u>540,000</u>
Gross Profit (900 less 540)	.360,000
<b>Expenses</b>	
Operating Expenses:	
- Selling Expenses	.90,000
- General & Administrative	.170,000
Total Expenses	.260,000
Operating Income (360 less 260)	.100,000
Interest Expense	.20,000
<b>Profit</b>	
Net Profit before taxes (100 less 20)	.80,000
Less: All Income Taxes	.27,000
Net Profit (80 less 27)	<u>53,000</u> <b>M</b>

*Loan to be paid back over time. \$60K loan with \$54K due over time and \$6K due in one year - Current Portion of Long-Term debt*

# DEBT MANAGEMENT

Investing in a business is serious business. To find out how much money owners have invested versus lenders, plug your numbers into Formulas 6 and 7.

## 6 Leverage or Debt-to-Worth Ratio

### FORMULA

$$\frac{\text{H Total Liabilities}}{\text{I Total Capital}} = 2.34$$

$\frac{\$204,000}{\$87,000} = 2.34$

**What It Shows** ► Whether a company has enough equity.

**The Number Source** ► Balance Sheet

**The Goal** ► An answer of 3 or lower is preferred. This company is leveraged 2.34 times, meaning for every \$1 owners have invested, lenders and creditors have invested \$2.34.

**The Plan** ► Decrease leverage by increasing the amount of money earned and kept in retained earnings.

## 7 Accounts Payable Turnover

### FORMULA

$$\frac{\text{G Accounts Payable at } \$41,000 \times 365 \text{ days}}{\text{J Purchases}} = 42.75 \text{ } \leftarrow 43 \text{ days}$$

$\frac{\$14,965,000}{\$350,000} = 42.75 \text{ } \leftarrow 43 \text{ days}$

**What It Shows** ► How quickly a business pays its suppliers.

**The Number Source** ► Balance Sheet and Income Statement

**The Goal** ► To pay bills faster. Lower numbers (30 days or less) are better. This business now takes 43 days to pay its suppliers.

**The Plan** ► Take advantage of discounts that often apply if a bill is paid early. "2%, 10 days, net 30 days" means 2% may be deducted from an invoice if it's paid in 10 days. *For example, if the \$350,000 in annual purchases was paid in 10 days, the savings would be \$7,000 yearly.*

### BALANCE SHEET Year End /As of Dec. 31

Assets	
Current Assets:	
Cash .....	10,000
Accounts Receivable .....	<b>75,000</b>
Inventory (ending) .....	<b>85,000</b>
Total Current Assets .....	170,000
Non-Current Assets	
Fixed Assets .....	140,000
Less Accumulated Depreciation .....	(25,000)
Fixed Assets (net) .....	115,000
Advances to Owners .....	6,000
Total Non-Current Assets .....	121,000
Total Assets (170+121) .....	<u>291,000</u>
Liabilities	
Current Liabilities	
Current Portion of Long-Term Debt .....	6,000
Note Payable .....	100,000
Accrued Taxes .....	3,000
Accounts Payable (A/P) .....	<b>G 41,000</b>
Total Current Liabilities .....	150,000
Long-Term Liabilities/Loan Payable .....	54,000
Total Liabilities (150+54) .....	204,000 <b>H</b>
Capital or net worth	
Owners Investment .....	20,000
Retained Earnings .....	67,000
Total Capital .....	87,000 <b>I</b>
Total Liabilities & Capital (204+87) .....	<u>291,000</u>

### INCOME STATEMENT January 1- December 31

Sales	
Net Sales .....	900,000
Cost of Goods Sold:	
Beginning Inventory .....	75,000
Purchases .....	<b>J 350,000</b>
Labor .....	200,000
Total .....	625,000
Less: Ending Inventory .....	(85,000)
Cost of Goods Sold (625 less 85) .....	<b>540,000</b>
Gross Profit (900 less 540) .....	360,000
Expenses	
Operating Expenses:	
- Selling Expenses .....	90,000
- General & Administrative .....	170,000
Total Expenses .....	260,000
Operating Income (360 less 260) .....	100,000
Interest Expense .....	20,000
Profit	
Net Profit before taxes (100 less 20) .....	80,000
Less: All Income Taxes .....	27,000
Net Profit (80 less 27) .....	<u>53,000</u>

# REPORT CARD

		PAGE	BOOK ANSWER	COMMENT	STANDARD
<b>Assets</b>	① Accounts Receivable Turnover	4	30.4 days	Good	30 days
	② Inventory Turnover	4	57.4 turns	Good	Match Industry
<b>Liquidity</b>	③ Working Capital	5	\$20,000	Good	Positive Number
	④ Quick or Acid Test	5	.56	Increase	1 or more
	⑤ Current	5	1.13	Increase	2 or more
<b>Debt</b>	⑥ Leverage (or Debt-to-Worth)	6	2.34 times	Good	3 or less
	⑦ Accounts Payable Turnover	6	42.75 days	Decrease	30 days
<b>Profit</b>	⑧ Cash Flow to Current Maturities (Debt Service)	7	\$11	Good	2 or more
	⑨ Profit Margin on Sales	7	5.9%	Good	Match Industry

## WHAT MAKES A BUSINESS GO ROUND?

EVERY SUCCESSFUL BUSINESS PUTS A SPIN ON MAKING THE OPERATING CYCLE TURN FASTER. THE FASTER THE CYCLE, THE BETTER YOUR BUSINESS' GRADES AND THE MORE MONEY YOU SAVE.



For example, the savings shown in these three ratios **total \$56,257:**

**FORMULA ①** shows how collecting Accounts Receivable faster can produce \$9,000 in extra cash. See page 4.

**FORMULA ②** Shows how restocking inventory every 30 days saves \$40,257 in expenses. See page 4.

**FORMULA ⑦** Shows how paying bills faster results in a \$7,000 savings. See page 6.

### Compared To What?

#### How Industry Standards Can Lend Valuable Perspective

Knowing what the average grades are for your industry really gives you a barometer for assessing the performance of your own company. Use your business' North American Industry Classification System (NAICS) code number to compare your grades to industry standards. Find your number at [www.sba.gov/businessop/standards/naics.html](http://www.sba.gov/businessop/standards/naics.html)

#### Industry Resources

Check your library or the Internet for these resources:

- Small Business Administration/SBA
- Risk Management Association Annual Statement Studies
- Dun & Bradstreet's Key Business Ratios
- Prentice Hall's Almanac of Business and Industry Ratios
- Your local, regional and national trade associations